## MISSION

Honoring lives and enriching caregivers.

## VISION

Provider of choice for creating meaningful experiences.

## CORE VALUES

#### **COMMITMENT TO CUSTOMERS**

We treat all with care and empathy, support our communities, and value our relationships.

#### **QUALITY**

We provide exceptional service and outstanding products that together, deliver premium value.

#### **INTEGRITY & RESPECT**

We **honor our commitments** and treat customers, partners, and each other with **dignity**.

#### **COURAGE & COMPASSION**

We have the **strength** to **do what is right** for our customer, the business, and one another.

#### **EXCELLENCE IN EXECUTION**

We are accountable for our actions, always strive for excellence, and deliver positive results.

#### CONTINUOUS IMPROVEMENT

We have a spirit of learning & development to foster innovation and an on-going pursuit of excellence.



## **POSITION PROFILE:**

# Licensed Funeral Director

## **Mankato Mortuary**

Mankato, MN

As a funeral director, you have the unique opportunity to guide individuals and families through one of the most difficult experiences in their lives.

Our funeral directors quickly adapt to the needs of individual families by presenting personalized, meaningful, and creative ideas to help honor and celebrate each life lived. They exemplify the genuine compassion and dedication essential for providing exceptional service to those experiencing the loss of a loved one.

We also believe that a growth mindset is essential for reaching our collective goals as a progressive organization. In order to uphold our high standards of care, we offer access to excellent mentoring and professional development opportunities.

## **TO APPLY:**

If you believe that funeral service is truly a calling and not merely a career, we'd love to hear from you! Please email your cover letter and complete resume to careers@vertin.com.

## **OUR FAMILY SERVING YOUR FAMILY**

At Mankato Mortuary, our goal is to provide a warm, comfortable environment where families may say good-bye to their loved one, with the respect that they deserve. We care about our communities and we are committed to making a difference in people's lives.

1/21/2021 PAGE 1|3

#### **ESSENTIAL DUTIES AND RESPONSIBILITIES**

- Supervise and care for the deceased in a respectful manner that adheres to regulatory requirements.
  - Perform a variety of tasks related to preparation of the deceased: removal and transfer, embalming, cosmetology, hairstyling, dressing, and casketing.
- Arrange and conduct funeral and memorial ceremonies in a professional, organized, and caring manner in keeping with company policies and procedures.
  - Carry out a variety of tasks related to coordinating a funeral service and visitation including managing the delivery and removal of flowers, caskets, urns, photos, and other personal memorabilia.
  - Assist at the cemetery and participate as needed in church services.
- Perform office duties and reporting.
  - Accurately prepare all documents related to funeral services, cremations, and maintenance.
  - Provide timely delivery of documents, cards, memorabilia, etc. to the family following the service.
  - Assist the family with insurance assignments, paperwork and other related follow-up tasks as needed.
  - Share potential preneed referrals with the preplanning specialist.
  - Manage merchandise inventory and funeral home supplies.
- Build a strong relationship with the community through active involvement in area organizations and participation in charitable events.
- Utilize engaging local and digital marketing methods for promotion and education purposes.
- Promote and maintain a safe and healthy work environment.
  - Assist with maintenance of the facility, property, and vehicles.
  - Ensure adherence to all professional, state and federal licensing authority, regulations, and rules applicable to funeral service.
- Maintain a good driving record in order to drive funeral vehicles for services, floral delivery, supply pick-up, participation in special functions, and various other duties.
- Other duties as assigned.

## **EDUCATION, EXPERIENCE, CERTIFICATIONS**

- High School Diploma or equivalent
- Degree from Accredited Mortuary Science Program plus additional college credits as required in the applicable state
- Successful completion of the National Board Examination
- Successful completion of the applicable State Board Examination
- Valid Funeral Director and/or Embalmer State Licensure
- Valid Driver's License

## **SKILLS, QUALIFICATIONS, ABILITIES**

The individual must possess these skills and abilities or explain and demonstrate that he or she can perform the essential functions, with or without reasonable accommodation, using some combination of skills and abilities.

- Strong dedication to serve the needs of others
  - Accountability for serving families in a professional, compassionate, patient, and timely manner
- Proven experience in establishing strong personal and business relationships with customers and partners in the community
  - Excellent communication and presentation skills in one-on-one and large group settings
- Experience as a contributing team member, where individuals work together and share equally in the exchange of ideas, concepts and process outcomes
- Extensive knowledge of industry, products, and services
- Solid organizational and reporting skills
- Above-average technology skills
  - Use of programs such as Word, Publisher and Excel
  - Use of LinkedIn, Facebook and/or Instagram

## MISSION

Honoring lives and enriching caregivers.

## VISION

Provider of choice for creating meaningful experiences.

## CORE VALUES

#### **COMMITMENT TO CUSTOMERS**

We treat all with care and empathy, support our communities, and value our relationships.

#### **QUALITY**

We provide exceptional service and outstanding products that together, deliver premium value.

#### **INTEGRITY & RESPECT**

We **honor our commitments** and treat customers, partners, and each other with **dignity**.

#### **COURAGE & COMPASSION**

We have the **strength** to **do what is right** for our customer, the business, and one another.

#### **EXCELLENCE IN EXECUTION**

We are accountable for our actions, always strive for excellence, and deliver positive results.

#### **CONTINUOUS IMPROVEMENT**

We have a spirit of learning & development to foster innovation and an on-going pursuit of excellence.



## **POSITION PROFILE:**

# **Funeral Director Intern**

## **Mankato Mortuary**

Mankato, MN

As a funeral director intern, you have the unique opportunity to work along side a team of funeral professionals to guide individuals and families through one of the most difficult experiences in their lives.

With the support and guidance of their supervisor, our funeral director interns quickly adapt to the needs of individual families by presenting personalized, meaningful, and creative ideas to help honor and celebrate each life lived. They exemplify the genuine compassion and dedication essential for providing exceptional service to those experiencing the loss of a loved one.

We also believe that a growth mindset is essential for reaching our collective goals as a progressive organization. In order to uphold our high standards of care, we offer access to excellent mentoring and professional development opportunities.

#### TO APPLY:

If you believe that funeral service is truly a calling and not merely a career, we'd love to hear from you! Please email your cover letter and complete resume to careers@vertin.com.

# **OUR FAMILY SERVING YOUR FAMILY**

At Mankato Mortuary, our goal is to provide a warm, comfortable environment where families may say good-bye to their loved one, with the respect that they deserve. We care about our communities and we are committed to making a difference in people's lives.

1/21/2021 PAGE 1|3

#### **ESSENTIAL DUTIES AND RESPONSIBILITIES**

- Supervise and care for the deceased in a respectful manner that adheres to regulatory requirements.
  - Perform a variety of tasks related to preparation of the deceased: removal and transfer, embalming, cosmetology, hairstyling, dressing, and casketing.
- Arrange and conduct funeral and memorial ceremonies in a professional, organized, and caring manner in keeping with company policies and procedures.
  - Carry out a variety of tasks related to coordinating a funeral service and visitation including managing the delivery and removal of flowers, caskets, urns, photos, and other personal memorabilia.
  - Assist at the cemetery and participate as needed in church services.
- Perform office duties and reporting.
  - Accurately prepare all documents related to funeral services, cremations, and maintenance.
  - Provide timely delivery of documents, cards, memorabilia, etc. to the family following the service.
  - Assist the family with insurance assignments, paperwork and other related follow-up tasks as needed.
  - Share potential preneed referrals with the preplanning specialist.
  - Manage merchandise inventory and funeral home supplies.
- Build a strong relationship with the community through active involvement in area organizations and participation in charitable events.
- Utilize engaging local and digital marketing methods for promotion and education purposes.
- Promote and maintain a safe and healthy work environment.
  - Assist with maintenance of the facility, property, and vehicles.
  - Ensure adherence to all professional, state and federal licensing authority, regulations, and rules applicable to funeral service.
- Maintain a good driving record in order to drive funeral vehicles for services, floral delivery, supply pick-up, participation in special functions, and various other duties.
- Other duties as assigned.

## **EDUCATION, EXPERIENCE, CERTIFICATIONS**

- High School Diploma or equivalent
- Degree from Accredited Mortuary Science Program plus additional college credits as required in the applicable state
- Successful completion of the National Board Examination
- Successful completion of the applicable State Board Examination
- Valid Funeral Director and/or Embalmer State Licensure
- Valid Driver's License

## **SKILLS, QUALIFICATIONS, ABILITIES**

The individual must possess these skills and abilities or explain and demonstrate that he or she can perform the essential functions, with or without reasonable accommodation, using some combination of skills and abilities.

- Strong dedication to serve the needs of others
  - Accountability for serving families in a professional, compassionate, patient, and timely manner
- Proven experience in establishing strong personal and business relationships with customers and partners in the community
  - Excellent communication and presentation skills in one-on-one and large group settings
- Experience as a contributing team member, where individuals work together and share equally in the exchange of ideas, concepts and process outcomes
- Extensive knowledge of industry, products, and services
- Solid organizational and reporting skills
- Above-average technology skills
  - Use of programs such as Word, Publisher and Excel
  - Use of LinkedIn, Facebook and/or Instagram